

Virtual Assistant Onboarding Checklist



Use this checklist to ensure your onboarding process is thorough and effective.

Before Their First Day:		
	Define roles and responsibilities.	
	Prepare SOPs and internal documents.	
	Create accounts and provide login credentials.	

First Day:	
	Introduce the company, team, and culture.
	Set up communication tools.
	Share training materials and resources.

First Week:		
	Schedule regular check-ins.	
	Define task deadlines and performance goals.	
	Assign a mentor or point of contact.	

First Month:		
	Conduct a performance review.	
	Gather feedback from the VA.	
	Adjust workflows as needed.	

Reminder: The first month with your Virtual Assistant is a critical time as you both learn to work together and build a strong foundation. Our Client and Staff Relations (CSRO) team is here to address any concerns or issues you may encounter, ensuring a seamless and productive transition. Don't hesitate to reach out for support!